

Minutes

Cuyahoga County Board of Control
Monday, August 1, 2016 11:00 A.M.
County Headquarters
2079 East Ninth Street, 4th Floor
Committee Room B

I – CALL TO ORDER

Chris Glassburn, Chairperson (Alternate for Armond Budish)
Michael Dever, Director, Public Works
Dennis Kennedy, Fiscal Officer
Mike King, County Council (Alternate for Dale Miller)
Lenora Lockett, Director, Office of Procurement & Diversity
Trevor McAleer, County Council (Alternate for Dan Brady)
Kahlil Seren, County Council (Alternate for Dave Greenspan)

II – REVIEW MINUTES – 7/25/16

Lindy Burt noted a change in the approval for item BC2016-560. During presentation of the item, which was a request for an RFP exemption, it was noted that the approval amount listed in the caption (\$25,500), differed from the amount stated in the item's briefing memo (\$22,500). The Board approved \$25,500, but following the meeting the Department informed the Clerk that the actual amount of the contract will be \$22,500. Chris Glassburn motioned to approve the minutes from the July 25, 2016 meeting, with the approval amount for item BC2016-560 reduced to \$22,500; Mike King seconded. The minutes were unanimously approved.

III – PUBLIC COMMENT

Brian Davis, Executive Director of the Northeast Ohio Coalition for the homeless, presented public comment related to item BC2016-587, a request for exemption. In summary, he requested that the County engage in a request for proposal process to procure coordinated intake services (comments attached).

IV – CONTRACTS AND AWARDS

A – Tabled Items

There were no tabled items.

B – New Items for Review

BC2016-578

Department of Public Works, Submitting a purchase and sale agreement with Di Development, LLC in the amount of \$25,000.00 for the sale of county owned property; no longer needed for public use located off of W. 17th Street south of Lorain Avenue in Cleveland, permanent parcel Nos. 004-02-105; -112 and -998. Funding Source: Revenue Generating

Don Jerele, Department of Public Works, presented. Kahlil Seren asked for clarification on the type of development going forward at the property, and whether the Department of Development has been involved in the sale of the property. Chris Glassburn motioned to approve the item; Mike King seconded. Item BC2016-578 was unanimously approved.

BC2016-579

Office of Procurement & Diversity, recommending an award on behalf of the Department of Public Works on RQ37358 to Lakeside Supply Co. (19-3) in the amount of \$72,486.00 for the purchase of (2) water heaters for Jail II located at 1265 West 3rd Street Cleveland. Funding Source: Internal Service Fund

Lenora Lockett presented. Chris Glassburn commented that the product provided by the rejected bidder did not fit the specifications. There were no further questions. Chris Glassburn motioned to approve the item; Mike King seconded. Item BC2016-579 was unanimously approved.

BC2016-580

Office of Procurement & Diversity, recommending an award on behalf of the Department of Public Works on RQ37463 to Bob Gillingham Ford Inc. (13-2) in the amount of \$43,920.50 for the purchase of (1) 2017 Ford Transit 350 van w/ ladder rack. Funding Source: Road & Bridge Fund

Lenora Lockett presented. There were no questions. Chris Glassburn motioned to approve the item; Mike King seconded. Item BC2016-580 was unanimously approved.

BC2016-581

Department of Human Resources, submitting an amendment to Contract No. CE1300496 with Northwest Group Services Agency, Inc. for flexible spending account administration for the period 1/1/2014 - 12/31/2016 for additional funds in the amount not-to-exceed \$20,043.45. Funding Source: Self Insurance Fund

Kendra Zusy, Department of Human Resources, presented. There were no questions. Chris Glassburn motioned to approve the item; Michael Dever seconded. Item BC2016-581 was unanimously approved.

BC2016-582

Department of Health and Human Services/Cuyahoga Job and Family Services, submitting an amendment to Contract No. CE1300387-01 with US Together, Inc. for language interpretation and translation services for the period 9/1/2013 - 8/31/2016 to extend the time period to 8/31/2017 and for additional funds in the amount not-to-exceed \$250,000.00. Funding Source: Public Assistance Fund

David Merriman, Administrator of Jobs and Family Services presented. He noted that under the contract, the services would be made available to other County agencies in need of translation. Kahlil Seren asked if the frequency of use by agencies outside of JFS has been quantified, and for clarification on the schedule of payments. Chris Glassburn motioned to approve the item; Trevor McAleer seconded. Item BC2016-582 was unanimously approved.

BC2016- 583

Department of Health and Human Services/Division of Children and Family Services, recommending an award on RQ37351 and enter into a contract with Aramark Entertainment in the amount of \$6,840.00 for catering services for the period 8/3/2016 – 8/4/2016 in connection with the Family Fun Night Event. Funding Source: 29.6% Title IV-E Administrative; 70.4% Health and Human Services Levy

Daphne Kelker, Division of Children and Family Services, presented. There were no questions. Chris Glassburn motioned to approve the item; Michael Dever seconded. Item BC2016-583 was unanimously approved.

BC2016-584

Department of Health and Human Services/Division of Children and Family Services, recommending an award on RQ36997 and enter into a contract with Crowne Plaza Cleveland South/Independence in the amount of \$15,900.00 for room rental and catering services for the 2016 Substitute Caregiver Training Conference for the period 5/19/2016 – 5/21/2016. Funding Source: 100% reimbursable through the North Central Ohio Regional Training Center Contract

Daphne Kelker, Division of Children and Family Services, presented. There were no questions. Chris Glassburn motioned to approve the item; Michael Dever seconded. Item BC2016-584 was unanimously approved.

C. Exemptions

BC2016-585

Department of Public Safety and Justice Services, submitting an RFP exemption, which will result in an amendment to Contract No. CE1400201 with Voiance Language Services, LLC for language translation services for Public Safety Communications for the period 7/1/2014 - 6/30/2016 to extend the time period to 6/30/2018; no additional funds required. Funding Source: General Fund

Mary Beth Vaughn, Department of Public Safety, presented. Trevor McAleer asked if the proposed service could be accommodated under the US Together contract presented under item BC2016-582. Chris Glassburn motioned to approve the item; Michael Dever seconded. Item BC2016-585 was unanimously approved.

BC2016-586

Department of Health and Human Services/Community Initiatives Division/Office of Homeless Services, submitting an RFP exemption on RQ37388, which will result in an award recommendation to Emerald Development and Economic Network, Inc. in the amount of \$716,955.00 for implementation of a Rapid Re-Housing program for homeless single adults and youth for the Cuyahoga County Continuum of Care for the period 9/1/2016 – 8/30/2017. Funding Source: U.S. Department of Housing and Urban Development - FY2015 Homeless Assistance Grant

Ruth Gillett, Office of Homeless Services, presented. Chris Glassburn asked if – upon expiration of the proposed contract, whether the service would be re-bid. Chris Glassburn motioned to approve the item; Trevor McAleer seconded. Item BC2016-586 was unanimously approved.

BC2016-587

Department of Health and Human Services/Community Initiatives Division/Office of Homeless Services, submitting an RFP exemption on RQ37389, which will result in an award recommendation to Front Line Service in the amount \$500,000.00 for Coordinated Entry activities for the period 9/1/2016 – 8/30/2017. Funding Source: U.S. Department of Housing and Urban Development - FY2015 Homeless Assistance Competition grant

Ruth Gillett, Office of Homeless Services, presented. Trevor McAleer asked if there are other vendors in the area that provide the proposed service, and if other vendors responded to the bid in 2009 and 2012. He also asked if NEOCH was in attendance at the Advisory Board meetings referenced during the presentation. Kahlil Seren asked when the agency should initiate an RFP process in order to prevent a gap in service coverage and contract periods. Mike King suggested exploring the possibility of undertaking an RFP in collaboration with one or more service partners. Dennis Kennedy noted that the justification submitted with the item states that no other vendors provide the service. He asked for verification of this information. Trevor McAleer asked for the item to be held for a week to consider the issues raised. Item BC2016-587 was held by the Chair.

BC2016-588

Department of Health and Human Services/Community Initiatives Division/Office of Homeless Services, submitting an RFP exemption on RQ37387, which will result in an award recommendation to Enterprise Community Partners, Inc. in the amount of \$100,000.00 for planning assistance services for the period 9/1/2016 – 8/30/2017. Funding Source: U.S. Department of Housing and Urban Development – FY2015 Homeless Assistance Competition grant

Ruth Gillett, Office of Homeless Services, presented. Kahlil Seren asked when the planning grant was received. Chris Glassburn motioned to approve the item; Trevor McAleer seconded. Item BC2016-588 was unanimously approved.

D. Consent Agenda

At the request of the Department, Lindy Burt withdrew CE-16-37904 from consideration, included on the Purchase Order Report under item BC2016-593. There were no questions on the Consent Agenda items. Chris Glassburn motioned to approve the items; Mike King seconded. Items BC2016-589 through -593 were unanimously approved.

BC2016-589

Department of Information Technology, recommending to declare excess County computers and IT equipment as surplus County-owned property, no longer needed for public use; recommending to sell said property to RET3 Job Corp. for a fee in the amount of \$1.00. Funding Source: Revenue Generating

BC2016-590

Department of Human Resources, requesting authority to amend Approval No. BC2016-551, dated 7/25/2016, which authorized an RFP exemption and award recommendation on RQ37773 to University of Akron for 3 Graduate Student Interns for the period 7/25/16 – 6/23/17 by changing the amount not-to-exceed from \$55,017.60 to \$55,070.40. Funding Sources: 67% (\$36,678.40) HHS Levy Funds; 33% (\$18,339.20) General Fund

BC2016-591

Department of Public Safety and Justice Services, recommending an award on RQ37094 and enter into a contract with ELSAG North America, LLC in the amount not-to-exceed \$55,696.00 for maintenance on the Automated License Plate Reader in connection with the FY2015 State Homeland Security Grant Program-Law Enforcement for the period 1/1/2016 - 12/31/2016. Funding Source: 100% FY2015 State Homeland Security Program-Law Enforcement

BC2016-592

County Law Library, submitting an amendment to Contract No. CE1600060 with West, a Thomson Reuters business for electronic legal research and reference database services for library patrons for the period 4/1/2016 - 3/31/2019 to change the scope of services, effective 4/1/2016; no additional funds required. Funding Source: Original contract - Special Revenue Fund of the Cuyahoga County Law Library Resources Board

BC2016-593

Office of Procurement & Diversity, presenting voucher payments for the week of 8/1/2016

| <i>Direct Open Market Purchases (\$500 - \$25,000)</i> | | | | |
|--|---|--|---|--------------------|
| <i>Requisition #</i> | <i>Description</i> | <i>Department</i> | <i>Vendor Name</i> | <i>Total</i> |
| <i>WT-16-37675</i> | <i>Currency scanner</i> | <i>Department of Health and Human Services/Cuyahoga Job and Family Services</i> | <i>Cummins Allison Corp.</i> | <i>\$2,695.00</i> |
| <i>SA-16-36767</i> | <i>Refreshments for Senior Movie Day</i> | <i>Department of Health and Human Services/Division of Senior and Adult Services</i> | <i>Playhouse Square Foundation</i> | <i>\$1,300.00</i> |
| <i>AU-16-37477</i> | <i>Purchase (20) Z230 HP workstations and monitors and cables</i> | <i>Department of Information Technology</i> | <i>Hewlett Packard</i> | <i>\$16,178.40</i> |
| <i>IS-16-37674</i> | <i>Audio visual services for Geographical Information System Symposium</i> | <i>Department of Information Technology</i> | <i>Audio Visual Services Group, Inc. dba PSAV</i> | <i>\$4,284.54</i> |
| <i>IS-16-37726</i> | <i>HP ProBook 650 G2Notebook with docking stations and monitors for Commissary Manager for the Sheriff's Department</i> | <i>Department of Information Technology</i> | <i>Hewlett Packard</i> | <i>\$1,487.90</i> |
| <i>IS-16-37906</i> | <i>Multi-functional network device for printing and scanning for Department of Public Safety & Justice Services</i> | <i>Department of Information Technology</i> | <i>Zones Inc.</i> | <i>\$517.06</i> |
| <i>CT-16-37821</i> | <i>Business reply envelopes</i> | <i>Department of Public Works</i> | <i>Mac Paper Converters</i> | <i>\$1,240.00</i> |
| <i>CT-16-37845</i> | <i>Locks are parts hardware for Justice Center</i> | <i>Department of Public Works</i> | <i>Craftmaster Hardware Company, Inc.</i> | <i>\$1,085.00</i> |
| <i>CT-16-37857</i> | <i>Business card paper for Printshop</i> | <i>Department of Public Works</i> | <i>Xpedx</i> | <i>\$896.00</i> |
| <i>CT-16-37859</i> | <i>Solenoid Deadlatch repair at Justice Center</i> | <i>Department of Public Works</i> | <i>Craftmaster Hardware Company, Inc.</i> | <i>\$585.00</i> |
| <i>CT-16-37864</i> | <i>Replacement lock for jail operations</i> | <i>Department of Public Works</i> | <i>Craftmaster Hardware Company, Inc.</i> | <i>\$585.00</i> |
| <i>CE-16-37904</i> | <i>Public Notice estimate- County Code</i> | <i>Department of Public Works,</i> | <i>Plain Dealer (Advance Ohio Media)</i> | <i>\$3,600.00</i> |

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|--------------------------------|--|--|---|--------------|
| CR-16-36660 | Laboratory gases | Medical Examiner | Airgas USA, LLC | \$24,000.00 |
| CR-16-37615 | Dilution plates for Tecan – DNA | Medical Examiner | Promega Corporation | \$740.00 |
| CR-16-37881 | Autosampler syringe for Toxicology | Medical Examiner | Fisher Scientific Company, LLC | \$1,276.60 |
| CR-16-37882 | DVD's, CD's and trays for Photography | Medical Examiner | The Little Warehouse, Inc. | \$742.00 |
| CR-16-37883 | Sem filaments | Medical Examiner | Hitachi High Technologies America, Inc. | \$2,250.00 |
| CR-16-37889 | Solvents and chemicals for Toxicology and Drug Chemistry | Medical Examiner | Fisher Scientific Company, LLC | \$1,559.20 |
| CR-16-37891 | Swabs, tubes, pipettes, gloves, paper, beakers, cylinders for Drug Chemistry | Medical Examiner | Fisher Scientific Company, LLC | \$727.71 |
| CR-16-37895 | Scalpels, stain, mats, pads, coats and tubes for DNA | Medical Examiner | Fisher Scientific Company, LLC | \$3,425.89 |
| CR-16-37897 | Syringes, sharps dis, pipet tips, tubes, inserts, caps for Toxicology | Medical Examiner | Fisher Scientific Company, LLC | \$1,106.20 |
| CR-16-37897 | Syringes, sharps dis, pipet tips, tubes, inserts, caps for Toxicology | Medical Examiner | Amerisochi, Inc. | \$1,836.30 |
| CR-16-37900 | Supplies for Drug Chemistry/Toxicology | Medical Examiner | VWR International | \$2,973.08 |
| CR-16-37900 | Supplies for Drug Chemistry/Toxicology | Medical Examiner | Agilent Technologies, Inc. | \$3,487.40 |
| CR-16-37911 | Drug standard for DNA | Medical Examiner | Sigma-Aldrich | \$883.17 |
| SH-16-37822 | Radio repairs for Law Enforcement | Sheriff's Department | Cleveland Communications, Inc. | \$2,023.75 |
| SH-16-37684 | Radio repairs for Law Enforcement | Sheriff's Department | Cleveland Communications, Inc. | \$1,737.50 |
| <i>Items already purchased</i> | | | | |
| <i>Requisition #</i> | <i>Description</i> | <i>Department</i> | <i>Vendor Name</i> | <i>Total</i> |
| TR-16-37706 | Office supplies | County Treasurer | W.B. Mason, Inc. | \$572.72 |
| FC-16-37629 | FCSS FY16 Safety and adaptive equipment | Department of Health and Human Services/Division of Community Initiatives: Family and Children First Council | North Coast Community Homes, Inc. | \$13,797.18 |
| FC-16-37770 | FCSS FY16 Respite services | Department of Health and Human Services/Division of Community Initiatives: Family and Children First Council | Yasmin Johnson | \$2,000.00 |
| HS-16-37771 | FCSS FY16 Respite services | Department of Health and Human Services/Division of | David Marks | \$1,080.00 |

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|---|--|---|---|-------------------|
| | | <i>Community Initiatives: Family and Children First Council</i> | | |
| <i>CT-16-37339</i> | <i>Domestic water pump repair at Justice Center</i> | <i>Department of Public Works</i> | <i>Gerow Equipment Company</i> | <i>\$4,200.00</i> |
| <i>CR-16-37855</i> | <i>Forensic testing for Toxicology</i> | <i>Medical Examiner</i> | <i>State of Ohio Highway Patrol</i> | <i>\$1,321.00</i> |
| <i>CR-16-37856</i> | <i>Forensic testing for Toxicology</i> | <i>Medical Examiner</i> | <i>AIT Laboratories</i> | <i>\$1,850.00</i> |
| <i>SH-16-37851</i> | <i>Skids of water for Law Enforcement during RNC</i> | <i>Sheriff's Department</i> | <i>W.B. Mason Company, Inc.</i> | <i>\$793.80</i> |
| <i>Open Market Purchases (Over \$25,000 or requiring assistance from Office of Procurement & Diversity)</i> | | | | |
| <i>Requisition #</i> | <i>Description</i> | <i>Department</i> | <i>Vendor Name</i> | <i>Total</i> |
| <i>SH-16-37491</i> | <i>Potatoes & oats – August</i> | <i>Sheriff's Department</i> | <i>Benjamin Foods</i> | <i>\$3,317.50</i> |

V – OTHER BUSINESS

BC2016-594

Daphne Kelker, Division of Children and Family Services, presented a time-sensitive/mission critical item: RQ#37817; immediate placement in residential board and care services for a female child in custody; vendor – Options Treatment Center, location – Indiana; \$24,999. Chris Glassburn motioned to amend the agenda to consider the item; Mike King seconded. The motion was unanimously approved. There were no questions. Chris Glassburn motioned to approve the item; Mike King seconded. The item was unanimously approved.

Items of Note (non-voted)

Item No. 1

Department of Human Resources, submitting an educational services agreement with Everspring, Inc. for development and management of the University Partnership Program for County employees and citizens to participate in quality online educational programs, effective 8/1/2016. Funding Source: N/A

Item No. 2

Court of Common Pleas/Juvenile Court Division, submitting a funding application/grant agreement in the amount of \$3,571,781.47 with State of Ohio, Department of Youth Services for various programs in connection with the FY2016 RECLAIM Ohio Grant for the period 7/1/2015 - 6/30/2017. Funding Source: State of Ohio

Item No. 3

Common Pleas Court/Corrections Planning Board, submitting a grant award from the Supreme Court of Ohio in the amount of \$75,000.00 to reduce recidivism rates among adults in connection with the FY2017 Court Innovation Grant Program for the period 7/1/2016 – 6/30/2017. Funding Source: 100% Court Innovation Grant

Item No. 4

Common Pleas Court Corrections Planning Board, submitting a grant award from the State Justice Institute in the amount of \$34,895.00 for the FY2016 Welcome to the Court Grant Project for the period 07/01/2016 to 07/01/2017. Funding Sources: 50% State Justice Institute; 50% General Fund

Item No. 5

Sheriff's Department, submitting a Memorandum of Understanding with U.S. Customs and Border Protection Agency, U.S. Border Patrol to accept funding in the amount of \$4,500.00 for reimbursement of fuel for the Sheriff's Department vessel in connection with the Northern Border initiative. Funding Source: Treasury Executive Office for Asset Forfeiture (TEOAF), through the U.S. Customs and Border Protection Agency, U.S. Border Patrol (USBP)

Item No. 6

Department of Health and Human Services/Cuyahoga Job and Family Services, submitting a Data Sharing & Confidentiality Agreement with MDRC for research testing of the effectiveness of a series of behavioral interventions designed to improve the delivery of child support services for the period 8/1/2016 – 12/31/2019. Funding Source: N/A

Item No. 7

Department of Public Safety and Justice Services/Office of Emergency Management, submitting an amendment to a grant agreement with Ohio Department of Public Safety/Ohio Emergency Management Agency for the FY2014 Pre-Disaster Mitigation program for the period 4/21/2014 - 9/30/2016 to extend the time period to 9/30/2017; no additional funds required. Funding Source: Ohio Department of Public Safety/Ohio Emergency Management Agency

Item No. 8

Department of Health and Human Services/Community Initiatives Division/Office of Homeless Services, submitting a grant agreement with the City of Cleveland in the amount of \$37,716.00 for Rapid Re-Housing activities in connection with the FY2015 Community Development Block Grant Program for the period 11/01/2015 – 10/31/2016. Funding Source: Community Development Block Grant

VI – PUBLIC COMMENT

There was no further public comment.

VII – ADJOURNMENT

Chris Glassburn motioned to adjourn; Michael Dever seconded. The motion to adjourn was unanimously approved at 11:41 a.m.



July 28, 2016

Cuyahoga County Board of Control
2079 East 9th Street, 4th Floor - Committee Room B
Cleveland, Ohio 44115

RE: Coordinated Intake Funding Request

The Northeast Ohio Coalition for the Homeless was informed that the expansion of Coordinated Intake would receive funding without a competitive bid. We oppose this decision and hope that the Controlling Board will intervene to force a competitive bid. We believe that selecting which shelter a person must go to and who receives rapid rehousing rental dollars is so important that we must as a community assure that the correct provider is in place for this critical service. We also do not believe that we have ever had a discussion as a community to determine if this service would not be better undertaken by the County Department of Jobs and Family Services.

The staff at Coordinated Intake are very nice people and in fact one of the managers is a former employee of NEOCH. The lack of transparency by the current provider and the inability to provide oversight with the current contract are the main issues for NEOCH. These funds came to Cuyahoga County because a number of men's shelters were closed. These shelters provided housing for single males for an average of six to eight months on average, and now those beds are removed from the system. We lost women and family beds over the last six years and we do not want to turn the men's system into the disaster of the women's system. There is only one way for government to make big decisions and that is through the contracting process.

This contract was last put out for bid in 2012 after an extremely corrupt process in 2010 for awarding this contract. We did not have much of a track record and we did not understand the full ramifications Coordinated Intake. We did not realize the impact on the shelters and the transformation of the emergency shelter system locally. We did not realize when this was started that the women and family shelters would disappear so rapidly. We did not realize that the Central Intake would demand that homeless people go through Intake or lose their status as a homeless person. Now, we see the full ramifications of the Intake and we need to step back to set guidelines and refine the goals for reducing homelessness.

The current Coordinated Intake is not responsive at all to the public, and a person's fate for where they will sleep at night is in this Coordinated Intake's hands. They have never had their rules approved by any other agencies or homeless people. They have never talked to homeless people about the goals, prioritization of certain populations over others or the morality of diverting mothers with children from shelter. We still do not know how the grievance process works for intake, and we have never had an honest debate about the cost/benefit analysis of emergency shelter vs transitional shelters vs. permanent supportive housing.

We are especially concerned about the diversion of families away from shelter. We believe that this will lead to a tragedy in which a woman returns to her abuser and is killed. We have already

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neoch@neoch.org

To organize and empower homeless and at risk men, women and children to break the cycle of homelessness through public education, advocacy, and the creation of nurturing environments
www.neoch.org

met women sleeping in their cars with their children because they were afraid to reveal too much information to the staff at Coordinated Intake. Families are not always clear about their access to shelter locally and are not clear about the responsibilities of the Intake staff to report possible abuse to Children and Family Services. The merits and ethics of diversion have not been debated publicly and yet 24% of the families who seek shelter in Cuyahoga County are sent away.

I believe that if a private company wants to supplant the County Government with an essential service, they need to show good cause for why they can far exceed Cuyahoga County from overseeing this operation. Shouldn't low income people struggling with housing see a case worker employed by the County in order to assess what other benefits they may be eligible for as well? Wouldn't Cuyahoga County be more invested in the conditions of the shelters if they were sending people to the shelters every day? Couldn't Cuyahoga County Department of Jobs and Family Services do this service better and for less money without all the overhead of buildings and administration or additional staff?

We have yet to hear a good reason for why this contract should not be put up for bid. It is a large expansion of the current contract with additional rental assistance available. Most of the shelter contracts in Cleveland combine pools of other resources, but that does not mean that they cannot withstand the scrutiny of a request for proposal process. We want to see a public bidding process to provide some level of transparency to this extremely powerful and secretive organization. We never get any release of information on the number of people sleeping on the floor every night or the number of people denied a medical bed or the number of families split up every night. How do we provide solutions to the problems associated with homelessness if we do not get reliable, up-to-date information about the number of people falling into homelessness?

United Way First Call for Help has an updated daily dashboard on the essential services they offer through their 2-1-1 telephone referral system. I can login right now to find how many people are seeking help with food, shelter or housing every day from 2-1-1. This is a case of a private non-profit offering a superior product to government and providing regular information to the community. Shouldn't community leaders know how many families are seeking shelter this week or this month and how many we could not provide a bed? Do we know if First Call for Help might be interested in expanding their service to include Coordinated Intake? They certainly would be more transparent and would create an advisory board similar to the one they created when they took over the affordable housing website locally, HousingCleveland.org.

We have to wonder if the reason that we do not get information out of Coordinated Intake is that it paints a negative picture of the organization. Frontline Services runs the largest women's shelter in Cleveland at the same time as Intake and they are the leading proponent to permanent supportive housing. What if the release of information would show that they are doing a horrible job at the Women's shelter or that there has been a significant uptick in people failing out of permanent supportive housing and going back to shelter? We need an unbiased intermediary to provide referrals to shelter who can be open and honest in the release of information.

We urge you to intervene here and order that the Office of Homeless Service undertake an open and transparent process for selecting a Coordinated Intake provider. We need enough time to

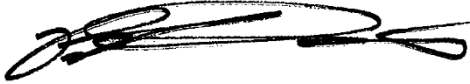
Northeast Ohio Coalition for the Homeless

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allow for those groups to respond and we need some strict outcomes that involve community input. We want the system to take into account the unique needs of homeless people and to provide information to the general public.

Thank you for your time and your service to the community.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian Davis", written over a horizontal line.

Brian Davis