

AGENDA CUYAHOGA COUNTY HUMAN RESOURCES, APPOINTMENTS & EQUITY COMMITTEE MEETING TUESDAY, JANUARY 17, 2023 CUYAHOGA COUNTY ADMINISTRATIVE HEADQUARTERS C. ELLEN CONNALLY COUNCIL CHAMBERS – 4TH FLOOR 10:00 AM

- 1. CALL TO ORDER
- 2. ROLL CALL
- 3. PUBLIC COMMENT
- 4. APPROVAL OF MINUTES FROM THE NOVEMBER 29, 2022 MEETING [See Page 3]

5. MATTERS REFERRED TO COMMITTEE

- a) <u>R2023-0004</u>: A Resolution adopting various changes to the Cuyahoga County Non-Bargaining Classification Plan; and declaring the necessity that this Resolution become immediately effective. [See Page 5]
- b) <u>O2023-0001</u>: An Uncodified Ordinance providing for paid emergency administrative leave for County employees; and allowing the County Executive or his designee to temporarily expand the use of existing paid sick leave and unpaid personal leave of absence; and declaring the necessity that this Uncodified Ordinance become immediately effective. [See Page 23]

6. MISCELLANEOUS BUSINESS

7. ADJOURNMENT

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*Complimentary parking for the public is available in the attached garage at 900 Prospect. A skywalk extends from the garage to provide additional entry to the Council Chambers from the 5th floor parking level of the garage. Please see the Clerk to obtain a complimentary parking pass.

**Council Chambers is equipped with a hearing assistance system. If needed, please see the Clerk to obtain a receiver.

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MINUTES CUYAHOGA COUNTY HUMAN RESOURCES, APPOINTMENTS & EQUITY COMMITTEE MEETING TUESDAY, NOVEMBER 29, 2022 CUYAHOGA COUNTY ADMINISTRATIVE HEADQUARTERS C. ELLEN CONNALLY COUNCIL CHAMBERS – 4TH FLOOR 10:00 AM

1. CALL TO ORDER

Chairwoman Baker called the meeting to order at 10:06 a.m.

2. ROLL CALL

Ms. Baker asked Clerk Richardson to call the roll. Committee members Baker, Miller and Sweeney were in attendance and a quorum was determined. Committee member Conwell joined the meeting shortly after the roll call was taken. Committee member Gallagher was absent.

3. PUBLIC COMMENT

There were no public comments given.

4. APPROVAL OF MINUTES FROM THE NOVEMBER 15, 2022 MEETING

A motion was made by Mr. Sweeney, seconded by Mr. Miller and approved by unanimous vote to approve the minutes from the November 15, 2022 meeting.

- 5. MATTERS REFERRED TO COMMITTEE
 - a) <u>R2022-0417</u>: A Resolution adopting various changes to the Cuyahoga County Non-Bargaining Classification Plan; and declaring the necessity that this Resolution become immediately effective.

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Mr. Albert Bouchahine, Manager of Classification and Compensation for the Personnel Review Commission, addressed the Committee regarding Resolution No. R2022-0417. Discussion ensued.

Committee members asked questions of Mr. Bouchahine pertaining to the item, which he answered accordingly.

On a motion by Mr. Miller with a second by Mr. Sweeney, Resolution No. R2022-0417 was considered and approved by unanimous vote to be referred to the full Council agenda with a recommendation for passage under second reading suspension of the rules.

b) <u>R2022-0418</u>: A Resolution adopting various changes to the Cuyahoga County Non-Bargaining Classification Plan; and declaring the necessity that this Resolution become immediately effective.

Mr. Bouchahine and Ms. Sheba Marshall, Interim Chief Human Resources Officer for the Department of Human Resources, addressed the Committee regarding Resolution No. R2022-0418. Discussion ensued.

Committee members asked questions of Mr. Bouchahine and Ms. Marshall pertaining to the item, which they answered accordingly.

On a motion by Mr. Miller with a second by Mr. Sweeney, Resolution No. R2022-0418 was considered and approved by unanimous vote to be referred to the full Council agenda with a recommendation for passage under second reading suspension of the rules.

MISCELLANEOUS BUSINESS

Mr. Miller commended Ms. Baker on her exemplary service in serving as Chair for the Human Resources, Appointments & Equity Committee and appreciated the time he has worked with Ms. Baker. Ms. Baker thanked Mr. Miller for his comments.

6. ADJOURNMENT

With no further business to discuss, Chairwoman Baker adjourned the meeting at 10:29 a.m., without objection.

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County Council of Cuyahoga County, Ohio

Resolution No. R2023-0004

Sponsored by: Councilmember	A Resolution adopting various changes to		
Turner on behalf of Cuyahoga	the Cuyahoga County Non-Bargaining		
County Personnel Review	Classification Plan and declaring the		
Commission	necessity that this Resolution become		
	immediately effective.		

WHEREAS, Section 9.03 of the Charter of Cuyahoga County states that the Cuyahoga County Personnel Review Commission shall administer a clear, countywide classification and salary administration system for technical, specialist, administrative and clerical functions with a limited number of broad pay ranges within each classification; and

WHEREAS, the Personnel Review Commission submitted several proposed changes to the Cuyahoga County Non-Bargaining Classification Plan; and

WHEREAS, the Personnel Review Commission considered this matter and has undergone significant review, evaluation and modification of such submitted changes to the Cuyahoga County Non-Bargaining Classification Plan; and

WHEREAS, on December 7, 2022, the Personnel Review Commission met and recommended the classification changes (attached hereto as Exhibits A through D) and recommended to County Council the formal adoption and implementation of the attached changes; and

WHEREAS, it is necessary that this Resolution become immediately effective in order that critical services provided by Cuyahoga County can continue and to provide for the usual, daily operation of a County entity.

NOW, THEREFORE, BE IT RESOLVED BY THE COUNTY COUNCIL OF CUYAHOGA COUNTY, OHIO:

SECTION 1. That the Cuyahoga County Council hereby adopts the following changes to the Cuyahoga County Non-Bargaining Classification Plan:

<u>Modifications of the following Classifications:</u> (See attached Classification Specifications)

Proposed New Classifications:

Exhibit A:Class Title:Application Support AdministratorNumber:16501

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Pay Grade: 10B/Non-Exempt

Proposed Revised Classifications:

Exhibit B:	Class Title: Data Systems Security
	Class Number: 16141
	Pay Grade: 6B/Non-Exempt (No change)
	* PRC routine maintenance. Classification last revised in 2018.
	Changes were made to the essential functions, mathematical
	ability, and language and formatting. A technology requirement
	section was added. No change to the pay grade or FLSA status.
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Exhibit C: Class Title: Human Resources Associate
Class Number: 14101
Pay Grade: 6A/Non-Exempt
* PRC routine maintenance. This position is combining the Human Resources Associate and the Senior Human Resources Associate.
Both positions were a part of routine maintenance for this year and both the PRC and HR SMEs agreed that the positions are too similar to be separate. Changes were made to distinguishing characteristics, essential job functions, minimum qualifications, and language and formatting. A technology section was added. No change to FLSA status. Pay grade changed from 5A to 6A.

Proposed Deleted Classifications:

Exhibit G: Class Title: Senior Human Resources Associate Class Number: 14102 Pay Grade: 6A/Non-Exempt
* Deletion as a part of PRC routine maintenance. This position is being combined with the Human Resources Associate. Both positions were a part of routine maintenance for this year and both the PRC and HR SMEs agreed that the positions are too similar to be separate.

SECTION 2. It is necessary that this Resolution become immediately effective for the usual daily operation of the County; the preservation of public peace, health, or safety in the County; and any additional reasons set forth in the preamble. Provided that this Resolution receives the affirmative vote of at least eight members of Council, it shall take effect and be in force immediately upon the earliest occurrence of any of the following: (1) its approval by the County Executive through signature, (2) the expiration of the time during which it may be disapproved by the County Executive under Section 3.10(6) of the Cuyahoga County Charter, or (3) its passage by at least eight members of Council after disapproval pursuant to Section 3.10(7) of the Cuyahoga County Charter. Otherwise, it shall take effect and be in force from and after the earliest period allowed by law.

SECTION 3. It is found and determined that all formal actions of this Council relating to the adoption of this Resolution were adopted in an open meeting of the Council, and that all deliberations of this Council and of any of its committees that resulted in such formal action were in meetings open to the public, in compliance with all legal requirements, including Section 121.22 of the Ohio Revised Code.

, seconded by	, the forgoing Resolution
County Council Presider	nt Date
County Executive	Date
Clerk of Council	Date
	County Council Presider

First Reading/Referred to Committee: January 10, 2023 Committee(s) Assigned: <u>Human Resources</u>, Appointments & Equity

Journal_____, 20___



Deborah Southerington, Chairwoman Thomas Colaluca, Commissioner F. Allen Boseman, Commissioner

CUYAHOGA COUNTY PERSONNEL REVIEW COMMSSION MEMORANDUM

DATE: December 12, 2022

- TO: Cuyahoga County Council President Pernel Jones Jr. Council Members, Human Resources, Appointments & Equity Committee
- FROM: Deborah Southerington, Chairwpman Cuyahoga County Personnel Review Commission
- RE: Recommending Modifications to Class Plan

Please be advised that on December 7, 2022, the Personnel Review Commission considered and approved recommending modifications to the County's classification plan. In accordance with PRC Rule 4.06, these proposed changes were posted on the PRC's website before any formal action was taken on them. Details of the recommended changes are below:

NEW CLASSIFICATION	PAY GRADE and FLSA STATUS	DEPARTMENT
Application Support Administrator 16501	10B Non-Exempt	Health and Human Services

PROPOSED REVISED CLASSIFICATIONS							
REVISED	CURRENT	RECOMMENDED	DEPARTMENT				
CLASSIFICATIONS	PAY GRADE	PAY GRADE &					
(Revised Title)	& FLSA	FLSA					
Data Systems Security	6B Non-Exempt	6B Non-Exempt	Information				
Coordinator 16141		(No Change)	Technology				
Human Resources Associate	5A Non-Exempt	6A Non-Exempt	Human Resources and				
14101			Sheriff's Department				

PROPOSED REVISED CLASSIFICATIONS

Classification Title	Classification Number	Pay Grade	Department
Senior Human Resources	6A Non-	Human	Senior Human Resources
Associate 14102	Exempt	Resources	Associate 14102

PROPOSED DELETED CLASSIFICATIONS

cc: Thomas Colaluca, Commissioner F. Allen Boseman, Commissioner Rebecca Kopcienski, PRC Director Kelli Neale, Program Officer 4 Joseph Nanni, Council Chief of Staff Sheba Marshall, Interim HR Director Andria Richardson, Clerk of Council

CUYAHOGA COUNTY CLASSIFICATION SPECIFICATION

Class Title:	Application Support Administrator	Class Number:	16501
FLSA:	Non-Exempt	Pay Grade:	10B
Dept:	Department of Health & Human Services	EXHIBIT A	

Classification Function

The purpose of this classification is to coordinate and manage activities related to the support, configuration, and use of administrative management software utilized by employees in Department of Health & Human Services agencies.

Distinguishing Characteristics

This is a journey-level position responsible for managing software systems utilized by the Department Health and Human Services (DHHS) agencies for administrative functions including case management, document management, call management, task management, travel management, and client management. The position handles internal user support, configures system functions and security settings, interacts with software vendors or the owning state agency regarding issues and upgrades, and reports to agency/fiscal management on system activity. This position works under general supervision of the unit manager. Incumbents receive occasional instruction or assistance as new or unusual situations arise and work independently, exercising judgment and initiative.

Essential Job Functions

The following duties are normal for this classification. These are not to be construed as exclusive or all-inclusive. Other duties may be required and assigned.

40% +/- 10%

 Administers the case management software utilized by DHHS caseworkers; configures agencyspecific settings and workflows; sets up new users and removes inactive users; determines appropriate security access and roles; implements application software updates to include upgrades, patches, and new releases; runs system tests to ensure functionality of the software application; runs backend data cleanups or corrections; compiles, produces usage/output reports; analyzes and identifies trends in usage data; monitors and audits activity reports for use by agency management or fiscal staff; documents and analyzes problems for reporting; collaborates with management on ways to improve use of the application software; assists agency with planning and executing major replacement or upgrades of support software.

30% +/- 10%

• Provides basic and advanced end user support; assists end users with technical support and application troubleshooting as requested by user; provides guidance to employees and supervisors on novel issues; works with vendor as necessary for troubleshooting application software issues; completes data and information correction in the system.

20% +/- 10%

 Interacts with software vendors and the state and county agencies who own or develop software used by the agency; communicates regarding novel or complex problems; tracks and follows up on the status of bugfixes, data corrections, enhancement requests, and planned upgrades; monitors compliance with allowed use/licenses per contract or other agreement; reviews documentation of and submits inquiries regarding planned patches and upgrades in order to identify potential issues and necessary process changes.

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10% +/- 5%

• Onboards and trains new users and new supervisors; maintains training and use documentation regarding use of software.

Minimum Training and Experience Required to Perform Essential Job Functions

• Bachelor's degree in business systems, information technology, information management, math, or a related field, and three (3) years of business information systems administration, database administration, software system user support, application support and configuration, or related experience; or any equivalent combination of education, training, and experience.

Additional Requirements

• No special license or certification is required.

Minimum Physical and Mental Abilities Required to Perform Essential Job Functions

Physical Requirements

• Ability to operate a variety of automated office machines including a computer and multifunction printer.

Technology Requirements

 Ability to operate a variety of software including email software (Microsoft Outlook), spreadsheet software (Microsoft Excel), word processing software (Microsoft Word), and various administrative software systems for purposes such as case management, task management, document management, travel management, call center management, and client referral management.

Supervisory Responsibilities

• No supervisory responsibilities required.

Mathematical Ability

• Ability to add, subtract, multiply, divide, calculate decimals and percentages, and perform routine statistics.

Language Ability & Interpersonal Communication

- Requires the ability to perform mid-level data analysis including the ability to audit, deduce, assess, conclude, and appraise. Requires discretion in determining and referencing established criteria to define impact and develop alternatives.
- Ability to comprehend a variety of informational documents including travel activity reports, system usage reports, helpdesk tickets, helpdesk ticket reports, memos, training materials, test scripts, and other reports and records.
- Ability to comprehend a variety of reference books and manuals including software manuals, training videos, software upgrade release notes, IT Security Policies, vendor application software manuals, the Employee Handbook, state and federal program requirements, and agency policies and procedures.

- Ability to prepare usage reports, issue tracking spreadsheets, training materials, use guidelines, feature proposals, correspondence, and other job-related documents using prescribed format and conforming to all rules of punctuation, grammar, diction, and style.
- Ability to convince and influence others, to record and deliver information, to explain procedures, and to follow instructions.
- Ability to communicate effectively with supervisor, management, coworkers, other County departments and employees, software vendors, and clients.

Environmental Adaptability

• Work is typically performed in an office environment.

Cuyahoga County is an Equal Opportunity Employer. In compliance with the Americans with Disabilities Act, the County will provide reasonable accommodations to qualified individuals with disabilities and encourages both prospective employees and incumbents to discuss potential accommodations with the employer.

CUYAHOGA COUNTY CLASSIFICATION SPECIFICATION

Class Title:	Data Systems Security Coordinator	Class Number:	16141
FLSA:	Non-Exempt	Pay Grade:	6B
Dept:	Information Technology	EXHIBIT B	

Classification Function

The purpose of this classification is to coordinate system user access for Health and Human Services (HHS) employees and to assist with end user technology.

Distinguishing Characteristics

This is an entry level classification with responsibility for serving as the liaison between the County and the State of Ohio to coordinate system user access for HHS employees. This classification works under a framework of defined procedures and regulations. The incumbent ensures that activities are performed in a timely manner and according to policies and procedures.

Essential Job Functions

The following duties are normal for this classification. These are not to be construed as exclusive or all-inclusive. Other duties may be required and assigned.

50% +/- 10%

Coordinates system user access for HHS employees and other employees as required; receives requests from managers and directors to change the system security access for County employees; receives requests from the HR Department to create new hire user profiles and to terminate accounts for departed employees; completes appropriate forms and submits documentation to the State of Ohio; serves as the liaison between the County and the State of Ohio in regards to system user access; contacts the state for project updates; notifies management when the state has completed the request; adds and removes users to Ohio's Child Care Information Data System (CCIDS) and Support Enforcement Tracking System (SETS).

40% +/- 10%

 Assists with end user technology including computers, printers, scanners, and mobile devices; communicates with end users via email, phone, or in person to resolve user issues; provides basic computer training to the end users; processes equipment relocation forms; moves and installs computers; reimages computers; sets up new mobile phones; accesses users' computers remotely to inspect and resolve issues with passwords, viruses, printing, virtual private networks (VPN), etc.

10% +/- 5%

 Serves as the State's Technical Point of Contact (TPOC); performs an annual audit on the HHS employees to verify the employees are still employed with the County and have the appropriate system access; completes reconciliation and returns the documents to the State of Ohio; receives and reviews new state policies and procedures for system user access.

Minimum Training and Experience Required to Perform Essential Job Functions

- High school diploma or equivalent with one (1) year of IT service support experience; or any equivalent combination of education, training, and experience.
- Valid driver license and proof of automobile insurance.

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Additional Requirements

• No special license or certification is required.

Minimum Physical and Mental Abilities Required to Perform Essential Job Functions

Physical Requirements

 Ability to operate a variety of office machines and equipment including a computer and multifunction printer

Technology Requirements

 Ability to operate a variety of software and databases including word processing software (Microsoft Word), spreadsheet software (Microsoft Excel), electronic mail software (Microsoft Outlook), and database software (SETS, CCIDS)

Supervisory Responsibilities

• No supervisory responsibilities required.

Mathematical Ability

• Ability to add, subtract, multiply, divide, calculate decimals and percentages, and perform routine statistics.

Language Ability & Interpersonal Communication

- Requires the ability to perform basic level of data analysis including the ability to review, classify, categorize, prioritize and/or reference data, statutes and/or guidelines and/or group, rank, investigate, and problem solve. Requires discretion in determining and referencing such to established standards to recognize interactive effects and relationships.
- Ability to comprehend a variety of informational documents including emails, 7078 Forms, Federal Tax Information Form, SETS User Access Form, iCase Forms, Network Relocation Forms, packaging slips, employee departure lists, and other reports and records.
- Ability to comprehend a variety of reference books and manuals including the Employee Handbook, Ohio Revised Code, State of Ohio guidelines, equipment manuals, software manuals, and ODJFS manuals.
- Ability to prepare memos, correspondence, 7078 Forms, SETS Reporting, SACWIS, SETS, and CRIS-E Reconciliation, and other job-related documents using prescribed format and conforming to all rules of punctuation, grammar, diction, and style.
- Ability to record and deliver information, to explain procedures, and to follow instructions.
- Ability to use and interpret basic information technology terminology and language.
- Ability to communicate effectively with directors, managers, supervisors, co-workers, other County employees, State of Ohio employees, and vendors.

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Environmental Adaptability

• Work is typically performed in an office environment.

Cuyahoga County is an Equal Opportunity Employer. In compliance with the Americans with Disabilities Act, the County will provide reasonable accommodations to qualified individuals with disabilities and encourages both prospective employees and incumbents to discuss potential accommodations with the employer.

CUYAHOGA COUNTY CLASSIFICATION SPECIFICATION

Class Title:	Human Resources Associate	Class Number:	14101
FLSA:	Non-Exempt	Pay Grade:	6A
Dept:	Human Resources and Sheriff's Department	EXHBIIT C	

Classification Function

The purpose of this classification is to provide administrative support for day-to-day operations of the County's Human Resources Department.

Distinguishing Characteristics

This is an entry level classification with responsibility for providing administrative support for day-to-day operations of the County's Human Resources Department for a variety of HR functional areas including talent acquisition, training and development, compensation, labor relations, employee services, payroll, worker's compensation, benefits, new hires and terminations and data entry and maintenance. Employees in this position serve as the first point of contact for County employees inquiring about HR related matters. This classification works under supervision and within a framework of policies, procedures, and regulations.

Essential Job Functions

The following duties are normal for this classification. These are not to be construed as exclusive or all-inclusive. Other duties may be required and assigned.

35% +/- 10%

• Gathers, tracks, and processes information related to various HR actions; researches information required to complete forms, paperwork, and filings; processes various HR actions (e.g., new hire enrollments, child support orders, terminations, benefits, accident claims, FMLA, probations, separations, etc.); files documentation related to HR actions according to department policies; monitors HR actions through completion; tracks status of work in the appropriate spreadsheets.

15% +/- 10%

 Responds to HR requests, questions, and data issues from employees and departments via email, phone, and the Human Resources Information System (HRIS); researches information in the HRIS or from other sources to provide accurate information to requestors; provides interpretation of HR policies, procedures, programs, and regulations; responds to public records requests; contacts employees to obtain information needed to update records or complete HR actions.

15% +/- 5%

 Assists with various HR investigations and interactions regarding County employee procedures including but not limited to grievances, worker's compensation claims, arbitration, and position audits; gathers information from claimants; analyzes relevant written documentation; makes requests for clarification and additional information; occasionally participates as a hearing officer in simple investigative cases; files and processes completed forms; writes summary recommendations based on evaluation of evidence; provides support to senior HR employees with evaluation of evidence and information and drafting written responses; monitors claims, HR filings, and audits through completion.

15% +/- 5%

 Utilizes HRIS to complete tasks that support the HR activities of assigned functional areas; enters and maintains data entered into HRIS including personnel files, organizational charts, job descriptions, benefits changes and updates, basic payroll updates, and other HR & personnel information; analyzes and troubleshoots basic data related issues in the HRIS; tests system changes and upgrades by inputting new data and reviewing outputs against test scripts; assists with developing test scripts; generates data reports using HRIS.

10% +/- 5%

 Generates HR data reports to assist with the evaluation of various HR programs and achievement of HR strategic goals; develops, updates, and provides basic interpretation of various data to support the day-to-day work of more senior HR employees; analyzes and identifies potential barriers or trends that are inhibiting various HR processes; brings issues and potential solutions to the attention of senior staff.

10% +/- 5%

• Performs related administrative responsibilities; assists with producing and storing basic reports, records, memos, routine forms, and data reports; represents the department at various administrative staff meetings; provides support with planning and coordinating various HR events (e.g., job fairs) and presentations; assists with development of informational materials for events and presentations; creates and facilitates simple presentations and meetings; provides front desk support as necessary.

Minimum Training and Experience Required to Perform Essential Job Functions

• High School Diploma or related field with two (2) years of administrative or general business experience; or any equivalent combination of education, training, and experience.

Additional Requirements

• No special license or certification is required.

Minimum Physical and Mental Abilities Required to Perform Essential Job Functions

Physical Requirements

 Ability to operate a variety of office machines and equipment including computer and multifunction printer.

Technology Requirements

 Ability to operate a variety of software including email software (Microsoft Outlook), spreadsheet software (Microsoft Excel), word processing software (Microsoft Word), and data management software (HRIS).

Supervisory Responsibilities

• No supervisory responsibilities required.

Mathematical Ability

• Ability to add, subtract, multiply, divide, calculate decimals and percentages, and perform routine statistics.

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Language Ability & Interpersonal Communication

- Requires the ability to perform basic level of data analysis including the ability to review, classify, categorize, prioritize and/or reference data, statutes and/or guidelines and/or group, rank, investigate and problem solve. Requires discretion in determining and referencing such to established standards to recognize interactive effects and relationships.
- Ability to comprehend a variety of informational documents including worker's compensation claims, payroll reports, applications, ADA requests, grievance forms, billing invoices, personnel records, termination forms and records, and other reports and records.
- Ability to comprehend a variety of reference books and manuals including the Employee Handbook, Ohio Revised Code, HIPAA, FMLA eligibility requirements, and Employment Laws.
- Ability to prepare basic HRIS reports, worker's compensation claims reports, attendance sheets, memos, PowerPoint Presentations, personnel reports, correspondence, spreadsheets, and other job-related documents using prescribed format and conforming to all rules of punctuation, grammar, diction, and style.
- Ability to convince and influence others, to record and deliver information, to explain procedures, and to follow instructions.
- Ability to use and interpret human resources terminology and language.
- Ability to communicate effectively with HR employees, department management, external candidates, union representatives, and other County employees.

Environmental Adaptability

• Work is typically performed in an office environment.

Cuyahoga County is an Equal Opportunity Employer. In compliance with the Americans with Disabilities Act, the County will provide reasonable accommodations to qualified individuals with disabilities and encourages both prospective employees and incumbents to discuss potential accommodations with the employer.

CUYAHOGA COUNTY CLASSIFICATION SPECIFICATION

Class Title:	Senior Human Resources Associate	Class Number:	14102
FLSA:	Non-Exempt	Pay Grade:	6A
Dept:	Human Resources	XHIBIT D	

Classification Function

The purpose of this classification is to provide administrative support for day-to-day operations of the County's Human Resources Department and perform more complex HR related tasks such as the initial review and research of information, producing basic reports and memos, and reviewing the work of lower level HR Associates.

Distinguishing Characteristics

This is a journey level classification with responsibility for providing administrative support for day-today operations of the County's Human Resources Department including talent acquisition, training and development, compensation, labor relations, employee services, and data entry and maintenance. This classification works under supervision and within a framework of policies, procedures, and regulations. The Senior HR Associate is distinguished from the HR Associate in that it works with a greater degree of independence on simple to moderately complex HR tasks and is expected to use a greater level of judgment in performing work.

Essential Job Functions

The following duties are normal for this classification. These are not to be construed as exclusive or all-inclusive. Other duties may be required and assigned.

20% +/- 10%

• Completes simple to more complex tasks to assist with coordinating the administration of various HR processes including but not limited to: talent acquisition, benefits administration, training activities, payroll processing, employee relations cases, and tracking participation in HR events.

20% +/- 10%

 Gathers, tracks, and performs initial evaluation of information related to various HR actions; gathers information from claimants; researches information required to complete forms, paperwork, and filings; files and processes completed forms; monitors claims, HR filings, and audits through completion; responds to basic through moderately complex HR requests, questions, and data issues; responds to records requests; provides interpretation of HR policies, procedures, programs, and regulations.

15% +/- 5%

 Assists with various HR investigations and interactions regarding County employee procedures including but not limited to grievances, arbitration, and position audits; analyzes relevant written documentation; makes requests for clarification and additional information; occasionally participates as a hearing officer in simple investigative cases; write summary recommendations based on evaluation of evidence; provides support to senior HR employees with evaluation of evidence and information and drafting written responses.

- Generates HR data reports to assist with the evaluation of various HR programs and achievement of HR strategic goals; develops, updates, and provides basic interpretation of various spreadsheets to support the day-to-day work of more senior HR professionals; analyzes and identifies potential barriers or trends that are inhibiting various HR processes; brings issues and potential solutions to the attention of senior staff.
- Provides basic support with HRIS functions; enters and maintains data entered into HRIS including personnel files, organizational charts, job descriptions, benefits changes and updates, basic payroll updates, and other HR & personnel information; analyzes and troubleshoots basic data related issues in the HRIS; tests system changes and upgrades by inputting new data and reviewing outputs against test scripts; assists with developing test scripts; generates data reports using HRIS.
- Provides informal review of work and basic training to HR Associates; initially reviews work; identifies and recommends improvements; provides training on various County policies and regulations and HR processes; reviews adherence to department's procedures.

10% +/- 5%

10% +/- 5%

 Performs related administrative responsibilities; assists with producing basic reports, records, memos, routine forms, and data reports; represents the department at various administrative staff meetings; provides support with planning and coordinating various HR events and presentations; assists with development of presentation materials for events and presentations; creates and facilitates simple presentations and meetings; provides front desk support as necessary.

Minimum Training and Experience Required to Perform Essential Job Functions

• Associates degree in business administration, human resources, or related field with three (3) years of administrative or general business experience including two (2) years in Human Resources; or any equivalent combination of training and experience.

Additional Requirements for all levels

• No special license or certification is required.

Minimum Physical and Mental Abilities Required to Perform Essential Job Functions

Physical Requirements

• Ability to operate a variety of automated office machines including computer and copier.

Supervisory Responsibilities

• No supervisory responsibilities.

Mathematical Ability

• Ability to add, subtract, multiply, divide, calculate decimals and percentages, and perform routine statistics.

Language Ability & Interpersonal Communication

- Requires the ability to perform basic level of data analysis including the ability to review, classify, categorize, prioritize and/or reference data, statutes and/or guidelines and/or group, rank, investigate and problem solve. Requires discretion in determining and referencing such to established standards to recognize interactive effects and relationships.
- Ability to comprehend a variety of informational documents including worker's compensation claims, payroll reports, applications, ADA requests, grievance forms, and other reports and records.
- Ability to comprehend a variety of reference books and manuals including the Employee Handbook, Ohio Revised Code, and Employment Laws.
- Ability to prepare basic HRIS reports, worker's compensation claims reports, attendance sheets, memos, PowerPoint Presentations, personnel reports, correspondence, spreadsheets, and other job-related documents using prescribed format and conforming to all rules of punctuation, grammar, diction, and style.
- Ability to convince and influence others, to record and deliver information, to explain procedures, to follow instructions.
- Ability to use and interpret human resources terminology and language.
- Ability to communicate effectively with HR employees, department management, external candidates, union representatives, and other County employees.

Environmental Adaptability

• Work is typically performed in an office environment.

Cuyahoga County is an Equal Opportunity Employer. In compliance with the Americans with Disabilities Act, the County will provide reasonable accommodations to qualified individuals with disabilities and encourages both prospective employees and incumbents to discuss potential accommodations with the employer.

Posted: 12/1/2022 Meeting: 12/7/22

Job Title	Classification	<u>Current</u>	RECOMMENDED	<u>Department</u>	Rationale
	<u>Number</u>	<u>Pay</u>	PAY GRADE		
		Grade & FLSA	& FLSA		
NEW					
Application Support	16501	N/A	10B Non-Exempt	Health and	This is a new classification requested by the Department of Health & Human Services based on
Administrator				Human	department need. The classification reflects the essential functions and minimum qualifications of the
				Services	position.

Job Title	Classification	Current Pay	RECOMMENDED	<u>Department</u>	Rationale
	<u>Number</u>	Grade & FLSA	<u>PAY GRADE</u> <u>& FLSA</u>		
REVISED					
Data Systems Security Coordinator	16141	6B Non-Exempt	6B Non-Exempt (No Change)	Information Technology	PRC routine maintenance. Classification last revised in 2018. Changes were made to the essential functions, mathematical ability, and language and formatting. A technology requirements section was added. No change to the pay grade or FLSA status.
Human Resources Associate	14101	5A Non-Exempt	6A Non-Exempt	Human Resources and Sheriff's Department	PRC routine maintenance. This position is combining the Human Resources Associate and the Senior Human Resources Associate. Both positions were a part of routine maintenance for this year and both the PRC and HR SMEs agreed that the positions are too similar to be separate. Changes were made to distinguishing characteristics, essential job functions, minimum qualifications, and language and formatting. A technology section was added. No change to FLSA status. Pay grade changed from 5A to 6A.

DELETED CLASSIFICATION	PAY GRADE and FLSA	DEPARTMENT	Rationale
	STATUS		
Senior Human Resources	6A Non-Exempt	Human	Deletion as a part of PRC routine maintenance. This position is being combined with the Human Resources Associate. Both
Associate 14102		Resources	positions were a part of routine maintenance for this year and both the PRC and HR SMEs agreed that the positions are too
			similar to be separate.

County Council of Cuyahoga County, Ohio

Ordinance No. O2023-0001

Sponsored by: County Executive	An Uncodified Ordinance providing for
Ronayne/Department of Human	paid emergency administrative leave for
Resources and Council President	County employees; and allowing the County
Jones	Executive or his designee to temporarily expand the use of existing paid sick leave and unpaid personal leave of absence; and declaring the necessity that this Uncodified Ordinance become immediately effective.

WHEREAS, the life, safety, and welfare of the residents of Cuyahoga County are in jeopardy due to the continued spread of the deadly infectious disease identified as the Coronavirus disease (COVID-19); and

WHEREAS, Cuyahoga County is committed to the health and well-being of its employees and their families; and

WHEREAS, it is in the best interest of the employees of Cuyahoga County that they be encouraged to remain at home and out of the workplace when they have an illness especially during this period of emergency; and

WHEREAS, the Cuyahoga County Executive and the Cuyahoga County Council have determined that in an effort to keep Cuyahoga County employees and their families safe and healthy any employee who has tested positive for COVID-19 or who must quarantine due to exposure to someone who has tested positive for COVID-19 and whom County management has determined cannot work remotely while quarantined may receive up to eighty (80) hours of paid emergency administrative leave; and

WHEREAS, the eighty (80) hours of paid emergency administrative leave shall be effective January 1, 2023, and shall expire April 30, 2023; and

WHEREAS, this Uncodified Ordinance shall apply to any and all employees currently employed by Cuyahoga County or any employee hired by Cuyahoga County after the effective date hereof; and

WHEREAS, this Uncodified Ordinance authorizes the County Executive or his designee to provide additional paid emergency administrative leave to employees on an individual case by case basis; and

WHEREAS, the County Executive or his designee shall adopt rules and regulations regarding the authorization of additional paid emergency administrative leave; and

WHEREAS, if additional paid emergency administrative leave is approved by the County Executive or his designee, the usage of such time shall be recorded by the Department of Human Resources, and on a monthly basis the Director of the Department of Human Resources shall provide a written report to Council on the additional paid emergency administrative leave authorized; and

WHEREAS, the period during which the County Executive or his designee can approve any additional paid emergency administrative leave shall expire on April 30, 2023; and

WHEREAS, all other provisions contained in the Cuyahoga County Employee Handbook regarding call-off procedures, return-to-work procedures, and required documentation are still in effect and shall be complied with by any County employee under this Uncodified Ordinance; and

WHEREAS, policies applicable to bargaining employees shall be effective as permitted under state law and the Collective Bargaining Agreements. For bargaining unit employees, the terms and conditions regarding call-off procedures, return-to-work procedures, permissible and prohibited uses of sick leave and required documentation set forth in the Collective Bargaining Agreements shall supersede and govern; and

WHEREAS, it is necessary that this Uncodified Ordinance become immediately effective in order that critical services provided by Cuyahoga County can continue and to provide for the usual, daily operation of a County entity.

NOW, THEREFORE, BE IT ENACTED BY THE COUNTY COUNCIL OF CUYAHOGA COUNTY, OHIO:

SECTION 1. Adoption of Uncodified Ordinance. Council hereby authorizes the County Executive or his designee to provide any County employee who has tested positive for COVID-19 or who must quarantine due to exposure to someone who has tested positive for COVID-19 and whom County management has determined cannot work remotely while quarantined up to eighty (80) hours of paid emergency administrative leave. All employees currently employed by the County and any employee hired by the County after the effective date hereof shall receive this paid emergency administrative leave benefit. This paid emergency administrative leave policy is effective as of January 1, 2023 and shall be in effect until April 30, 2023, at which time paid emergency administrative leave shall expire. If an employee should exhaust his or her paid sick leave and paid emergency administrative leave, then additional paid emergency administrative leave may be granted, on an individual case by case basis, at the discretion of the County Executive or his designee. The County Executive or his designee is authorized to adopt rules and regulations regarding the authorization of this paid administrative leave; such

rules and regulations shall require the employee to provide proof of a positive test or need to quarantine. The Director of the Department of Human Resources shall record the approval and use of paid administrative leave under this ordinance and shall provide a written report on a monthly basis to Council on any paid emergency administrative leave granted and used in accordance with this Uncodified Ordinance. The period during which the County Executive or his designee can approve additional paid emergency administrative leave is not subject to pay out.

SECTION 2. Council hereby authorizes the County Executive or his designee to temporarily expand the use of paid sick leave as authorized in Section 11.03 of the Cuyahoga County Employee Handbook. Such authorization shall expire on April 30, 2023.

SECTION 3. Council hereby authorizes the County Executive or his designee to temporarily expand the use of unpaid personal leave of absence as authorized in Section 11.06 of the Cuyahoga County Employee Handbook. Such authorization shall expire on April 30, 2023.

SECTION 4. All provisions contained in the Cuyahoga County Employee Handbook regarding call-off procedures, return-to-work procedures, and required documentation are still in effect and shall be complied with by any County employee granted leave under this Uncodified Ordinance.

SECTION 5. Policies applicable to bargaining employees shall be effective as permitted under state law and the Collective Bargaining Agreements. For bargaining unit employees, the terms and conditions regarding call-off procedures, return-to-work procedures, permissible and prohibited uses of sick leave and required documentation set forth in the collective bargaining agreements shall supersede and govern.

SECTION 6. It is necessary that this Uncodified Ordinance become immediately effective for the usual daily operation of the County; the preservation of public peace, health, or safety in the County; and any additional reasons set forth in the preamble. Provided that this Ordinance receives the affirmative vote of at least eight (8) members of Council, it shall take effect and be in force immediately upon the earliest occurrence of any of the following: (1) its approval by the County Executive through signature, (2) the expiration of the time during which it may be disapproved by the County Executive under Section 3.10(6) of the Cuyahoga County Charter, or (3) its passage by at least eight (8) members of Council after disapproval pursuant to Section 3.10(7) of the Cuyahoga County Charter. Otherwise, it shall take effect and be in force from and after the earliest period allowed by law.

SECTION 7. It is found and determined that all formal actions of this Council relating to the adoption of this Uncodified Ordinance were adopted in an open meeting of the Council, and that all deliberations of this Council and of any of its committees that

resulted in such formal action were in meetings open to the public, in compliance with all legal requirements, including Section 121.22 of the Ohio Revised Code.

On a motion by _____, seconded by _____, the foregoing uncodified Ordinance was duly enacted.

Yeas:

Nays:

County Council President

Date

County Executive

Date

Clerk of Council

Date

First Reading/Referred to Committee: January 10, 2023 Committee(s) Assigned: <u>Human Resources</u>, Appointments & Equity

Journal_____

, 2023